SciShield Accessibility Conformance Report

International edition, based on VPAT® version 2.5Rev

Name of product/version	SciShield® v3.10.3.20260915.2320
Report date	5 October 2026
Report revision	Revision 2. Supersedes the report dated 19 August 2026 (product version v3.10.3.20260908.2286).
Report author	SciSure. See "Evaluation methods used" for the provenance of each part of this report.
Product description	SciShield is a web-based environmental health and safety management platform. It includes a training module that stores and delivers course content, including SCORM packages, supplied by the customer or by third-party training content providers.
Contact information	support@scishield.com

Evaluation methods used

This report has two sources, and they are distinguished here so that readers can weigh each appropriately.

Baseline third-party audit. The conformance levels and remarks in this report derive from an accessibility audit of SciShield v3.10.3.20260908.2286 conducted by TPG Interactive (TPGi) in August 2026, on a representative sample of pages and components across selected user journeys. The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed. Testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers. The following were used:

- Desktop browsers: Chrome, Firefox
- Assistive technologies and settings: JAWS, NVDA, TalkBack, VoiceOver
- Accessibility testing tools: ARC Toolkit, Colour Contrast Analyzer

Supplemental testing and revisions by SciSure. This revision is issued by SciSure and was not produced by TPGi. It incorporates supplemental functional testing carried out by SciSure in October 2026 on the delivery of captioned and audio-described course content, and corrects a number of scope statements in the baseline report. Testing used a purpose-built SCORM 1.2 package containing WebVTT caption tracks (English and Spanish), a WebVTT description track, and chapter markers, delivered through the SciShield training module and content player, with the player runtime log captured as evidence. Every row changed from the baseline is listed in "Revision history" below and is shaded in the tables. All other rows are reproduced from the TPGi audit unchanged.

Readers requiring an unmodified third-party report should request the TPGi report of 19 August 2026 directly.

Applicable standards and guidelines

This report covers the degree of conformance for the following accessibility standards and guidelines:

- Web Content Accessibility Guidelines (WCAG) 2.0 Level A/AA
- Web Content Accessibility Guidelines (WCAG) 2.1 Level A/AA
- Web Content Accessibility Guidelines (WCAG) 2.2 Level A/AA
- Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018
- EN 301 549 Accessibility requirements for ICT products and services – V3.1.1 (2019-11) and V3.2.1 (2021-03)

Scope and content responsibility

SciShield stores and delivers training content that it does not author. Course packages, videos, documents, and their associated caption, transcript, and description files are supplied by the customer or by a third-party training content provider, and are uploaded or configured after the product is published. SciSure does not create, edit, or caption that content, and has no means of adding captions, transcripts, or audio description to it.

Conformance in this report is therefore stated for the SciShield platform: its pages, controls, content player, and its handling of accessibility information contained in uploaded content. Specifically, the platform is reported as conforming where it accepts, preserves, and renders accessibility information supplied with content, and as non-conforming where the platform itself fails to do so.

Statement of partial conformance – third-party content. Some pages in SciShield contain content that is not under the control of SciSure and that is added after publication. Those pages do not conform to WCAG 2.2 Level AA, but would conform if that third-party content were removed. SciShield surfaces, on each course, an attribution identifying the organisation that provided the content together with an accessibility contact for that organisation, so that an end user encountering inaccessible content can reach the party able to remediate it.

Customers remain responsible for the accessibility of content they upload or procure, including captions, transcripts, and audio description. Customers subject to ADA Title II, Section 508, or EN 301 549 obligations should confirm with their content providers that supplied media meets the relevant standard; SciShield will deliver that media, and the accessibility information packaged with it, intact.

Revision history

The following rows differ from the baseline TPGi report of 19 August 2026. They are shaded in the tables that follow.

Criterion or section	Change	Basis
1.2.1 Audio-only and Video-only (Prerecorded)	Partially supports (remark revised)	Remark rewritten to distinguish platform delivery from content supplied by the customer or a third-party provider.
1.2.2 Captions (Prerecorded)	Does not support → Partially supports	Supplemental testing confirmed the platform preserves and renders caption tracks packaged with course content. The remaining exception is content supplied without captions.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Does not support → Partially supports	Supplemental testing confirmed description tracks are preserved and exposed to the content player.
1.2.4 Captions (Live)	Supports → Not applicable	Corrected. The product does not deliver live audio in synchronized media, so the criterion is not relevant.
1.2.5 Audio Description (Prerecorded)	Does not support → Partially supports	Aligned with 1.2.3 on the basis of the same supplemental testing.
302.4, 302.5 (Revised Section 508 FPC)	Remarks revised	Updated to reflect caption delivery and the content-responsibility boundary.
4.2.4, 4.2.5 (EN 301 549 FPS)	Remarks revised	Updated to reflect caption delivery and the content-responsibility boundary.

Criterion or section	Change	Basis
5.4 Preservation of accessibility information during conversion	Not applicable → Supports	Corrected. The product unpacks and serves uploaded content packages, so the clause applies; testing confirms accessibility information is preserved.
Revised Section 508 Chapter 5; EN 301 549 Chapter 11	Notes corrected	The previous statement that the product has no authoring tool functionality was inconsistent with the 11.8.2 and 504.2 references throughout Tables 1 and 2, and with the product's content authoring and upload features.
Revised Section 508 Chapter 6; EN 301 549 Chapter 12	Notes corrected	The previous statement that the product has no documentation and no support services was incorrect; the product provides in-product help, a knowledge base, and a support channel.
EN 301 549 Chapter 7	Notes corrected	The previous statement that the product does not display video was incorrect; the product displays video supplied within course content.

Terms

The terms used in the conformance level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

Does not support: The majority of product functionality does not meet the criterion.

Not applicable: The criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services
- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements, subject to the statement of partial conformance for third-party content set out above.

Table 1: Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	Non-text content that is presented to the user has a text alternative that serves the equivalent purpose, with exceptions. Some informational or functional images do not provide appropriate text alternatives, some decorative images are exposed to assistive technologies, and some complex graphics do not provide equivalent text alternatives.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document)	**Partially supports**	The platform accepts and delivers text alternatives and transcripts supplied alongside audio-only and video-only content, and preserves them without modification. Exceptions apply where the content provider has not supplied a transcript or equivalent

Criteria	Conformance level	Remarks and explanations
• 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		alternative, and where platform-authored pages present audio-only or video-only content without one. Conformance for this criterion is reported for the SciShield platform and its media delivery. The underlying media is authored and supplied by the customer or by a third-party training content provider and is covered by the statement of partial conformance for third-party content in the "Scope and content responsibility" section above.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	The platform provides a mechanism for captions and preserves caption data end to end. Supplemental testing in October 2026 confirmed that a SCORM 1.2 package containing WebVTT caption tracks is unpacked and served with correct MIME types, that all declared text tracks are exposed to the content player, that caption cues render on playback, and that alternate-language caption tracks load and render on demand. Caption and text-track data is not stripped, re-encoded, or otherwise altered in packaging or delivery. Exceptions apply where the content provider has not supplied a caption track, and for media embedded directly in platform-authored pages outside the SCORM content player. Conformance for this criterion is reported for the SciShield platform and its media delivery. The underlying media is authored and supplied by the customer or by a third-party training content provider and is covered by the statement of partial conformance for third-party content in the "Scope and content responsibility" section above.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	**Partially supports**	The platform accepts, preserves, and exposes description text tracks and media alternatives supplied with prerecorded synchronized media. Supplemental testing in October 2026 confirmed that a WebVTT description track packaged with a SCORM 1.2 course loads intact and that its cues are exposed to the content player for presentation. Exceptions apply where the content provider has not supplied an audio description or media alternative. Conformance for this criterion is

Criteria	Conformance level	Remarks and explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		reported for the SciShield platform and its media delivery. The underlying media is authored and supplied by the customer or by a third-party training content provider and is covered by the statement of partial conformance for third-party content in the "Scope and content responsibility" section above.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) – Informative only • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text, with exceptions. Some visual headings and lists are not exposed with the corresponding semantics, some form labels, instructions, or group relationships are not programmatically associated, and some modal relationships and background states are not correctly conveyed to assistive technologies.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) – Informative only • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	A correct reading sequence of content can be programmatically determined.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web)	**Supports**	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components.

Criteria	Conformance level	Remarks and explanations
• 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element, with exceptions. Some information and error states are conveyed by color alone.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	For all audio which plays automatically for more than three seconds, the website provides a mechanism to pause or stop the audio or a mechanism to control the volume of the audio.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria	**Partially supports**	The functionality of the content is operable through a keyboard interface without requiring specific timings for individual

Criteria	Conformance level	Remarks and explanations
• 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		keystrokes, with exceptions. Some interactive controls cannot be fully reached or operated with a keyboard.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	For components that receive keyboard focus, focus can be moved away from the component using only a keyboard interface, with exceptions. In some cases keyboard focus cannot be moved away using standard keyboard commands.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Supports**	The website uses keyboard shortcuts, but these shortcuts do not include single key printable characters, can only be activated when their respective interface component has focus, can be disabled, or can be remapped to non-printable characters.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web)	**Partially supports**	Time limits are essential, tied to real-time events, set to a limit longer than 20 hours, or provide a mechanism to turn off, adjust, or extend the limit, with exceptions. Some status

Criteria	Conformance level	Remarks and explanations
• 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		content disappears automatically without a way to adjust or extend the time limit.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	For all auto-updating content, a mechanism is available to pause, stop, hide, or control the frequency of updates.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	The website does not contain anything that flashes more than three times in any one second period.
2.4.1 Bypass Blocks (Level A) Also applies to:	**Supports**	The website provides mechanisms for bypassing repeated blocks of content.

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) – Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	All pages have titles that describe their topic or purpose.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	**Partially supports**	Focusable components receive focus in an order that preserves meaning and operability, with exceptions. In some components and modals, keyboard focus does not follow a logical, meaning-preserving order.

Criteria	Conformance level	Remarks and explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, with exceptions. The purpose of some links, including image and icon links, cannot be determined in this way.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Supports**	All functionality can be operated using a single pointer without a path-based gesture.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Supports**	Single-pointer functions can be aborted by moving the pointer to a neutral location or are reversed by the up-event.

Criteria	Conformance level	Remarks and explanations
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) – Informative only • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Partially supports**	For controls with visible text labels, the accessible name of the control contains the label text, with exceptions. The accessible names of some controls, fields, and table headers do not contain their corresponding visible labels.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Not applicable**	The website does not have functionality operated by device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	The human language of all pages in the website is correctly identified.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web)	**Supports**	Components do not initiate a change of context when they receive focus.

Criteria	Conformance level	Remarks and explanations
• 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	Changing the setting of a user interface component does not automatically cause an unexpected change of context, with exceptions. Some controls cause an unexpected change of context when their value is changed.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Supports**	Help mechanisms which are repeated on multiple web pages are always in a consistent location.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	Input errors that are automatically detected are identified and described to the user in text, with exceptions. Some input errors are not identified or described in text.

Criteria	Conformance level	Remarks and explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	Labels or instructions are provided for content that requires user input, with exceptions. Some components do not provide labels or instructions, and the required state is not always visually indicated.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Supports**	All information previously entered by or provided to the user, that is required to be entered again in the same process, is auto-populated or available for the user to select.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	No parsing issues relevant to this criterion were observed.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply	**Partially supports**	For user interface components, the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies. There are exceptions: some controls and dialogs do not expose accurate names, roles, states, or values.

Criteria	Conformance level	Remarks and explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not applicable**	The product does not deliver live audio content in synchronized media. Live sessions, where used by a customer, are conducted outside the product.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	The platform accepts, preserves, and exposes audio description tracks supplied with prerecorded synchronized media, as confirmed by the October 2026 supplemental testing described at 1.2.3. Exceptions apply where the content provider has not supplied an audio description. Conformance for this criterion is reported for the SciShield platform and its media delivery. The underlying media is authored and supplied by the customer or by a third-party training content provider and is covered by the statement of partial conformance for third-party content in the "Scope and content responsibility" section above.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Supports**	All content and functionality are presented and usable at different orientations.

Criteria	Conformance level	Remarks and explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Partially supports**	The purpose of input fields collecting information about the user can be programmatically determined, with exceptions. Some fields collecting personal information do not programmatically identify their input purpose.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	Text has sufficient contrast against its background, with exceptions. Some text has insufficient color contrast.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	Text can be resized by zooming the content up to 200% without loss of content or functionality, with exceptions. In some components content or functionality is lost when text is resized, and in some cases the viewport configuration prevents users from zooming.
1.4.5 Images of Text (Level AA) Also applies to:	**Partially supports**	Text is implemented as text characters, with exceptions. Images of text are used in some

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		cases where styled text could convey the same information.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Partially supports**	Content can be resized to a width of 320 CSS pixels without loss of content or functionality and without requiring scrolling in two dimensions, with exceptions. In some components content or functionality is lost or becomes inoperable at high zoom levels, and some content requires two-dimensional scrolling.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Partially supports**	The meaningful parts of interface components and graphics have a contrast ratio of at least 3:1, with exceptions. Some essential graphics, controls, states, and custom focus indicators have insufficient color contrast.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software)	**Partially supports**	Relevant text style properties can be changed without loss of content or functionality, with exceptions. Some control text overlaps when text-spacing settings are applied.

Criteria	Conformance level	Remarks and explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Partially supports**	Additional content that appears on hover or focus is dismissable, hoverable, and persistent, with exceptions. Some hover or focus content is not consistently dismissible or hoverable, and some tooltip content cannot be fully operated and dismissed with a keyboard.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Does not support**	Pages across the website are not available through at least two locating mechanisms.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software)	**Partially supports**	Headings and labels describe the topic or purpose of their related content, with exceptions. Some labels do not clearly describe the associated topic or purpose.

Criteria	Conformance level	Remarks and explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	Keyboard operable user interface components provide a visible keyboard focus indicator, with exceptions. Some focused controls do not display a visible focus indicator.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Partially supports**	Focusable elements are not entirely obscured at the point when they receive focus, with exceptions. In some cases a focused control is fully obscured by overlaid content.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Partially supports**	Author-defined functionality which uses pointer dragging movements can be operated with a single pointer without dragging movements, with exceptions. Some content requires dragging without a non-dragging alternative.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Supports**	All author-sized pointer targets have a minimum target size of 24 by 24 CSS pixels and have sufficient spacing between them.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document)	**Supports**	The human language of each passage or phrase in the content can be programmatically determined.

Criteria	Conformance level	Remarks and explanations
• 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Supports**	Navigational mechanisms that are repeated on multiple pages occur in the same relative order.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	**Supports**	Components that have the same functionality within a set of pages are identified consistently.

Criteria	Conformance level	Remarks and explanations
Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially supports**	Where suggestions for correcting automatically detected input errors are known, the suggestions are provided to the user, with exceptions. Some input errors do not provide a corrective suggestion.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Pages that cause legal commitments, financial transaction pages, modify user-controllable data in data storage systems, delete user-controllable data in data storage systems, or submit user test responses provide a mechanism to revert the submission, automatically check for input errors and give users an opportunity to correct them, or provide a mechanism for reviewing, confirming, or correcting information before finalizing the submission.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Supports**	All authentication processes either do not require cognitive function tests, provide conformant alternatives, or are supported by mechanisms that assist users in completing such tests; any cognitive function tests used rely solely on object recognition or user-provided non-text content.

Criteria	Conformance level	Remarks and explanations
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Partially supports**	Status messages can be presented to the user by assistive technologies without receiving focus, with exceptions. Some status messages are not programmatically conveyed to assistive technologies.

Table 3: Success Criteria, Level AAA

Not evaluated.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
302.1 Without Vision	Partially supports	Most product functions are usable without vision. Exceptions relate to text alternatives for non-text content, alternatives for time-based media, structure and relationships conveyed programmatically, information conveyed by color alone, keyboard operability and focus behaviour, adjustable time limits, navigation and link purpose, labelling and changes of context, error identification and correction, and the exposure of names, roles, states, and values to assistive technologies.
302.2 With Limited Vision	Partially supports	Most product functions are usable with limited vision. Exceptions relate to text alternatives for non-text content, alternatives for time-based media, structure and relationships conveyed programmatically, use of color and text contrast, text resizing and zoom, images of text, keyboard operability and focus behaviour, adjustable time limits, navigation and link purpose, labelling and changes of context, error identification and correction, and the exposure of names, roles, states, and values to assistive technologies.
302.3 Without Perception of Color	Partially supports	Most product functions are usable without perception of color. Exceptions include information being conveyed by color alone, insufficient text contrast, and input errors not being identified in text.
302.4 Without Hearing	Partially supports	Most product functions are usable without hearing. The platform delivers captions and text alternatives supplied with audio and synchronized media without alteration. Exceptions arise where a content provider has not supplied captions or an equivalent text alternative for prerecorded audio-only or synchronized media, and for media embedded in platform-authored pages outside the content player.
302.5 With Limited Hearing	Partially supports	Most product functions are usable with limited hearing. Volume control and caption display are available where the content provider has supplied a caption track. Exceptions arise where no caption track or equivalent text alternative has been supplied.

Criteria	Conformance level	Remarks and explanations
302.6 Without Speech	Supports	Product functions are usable without speech.
302.7 With Limited Manipulation	Partially supports	Most product functions are usable with limited manipulation. Exceptions relate to keyboard operability and focus behaviour, adjustable time limits, navigation and link purpose, labelling and visible focus indication, error correction, and the exposure of names, roles, states, and values to assistive technologies.
302.8 With Limited Reach and Strength	Supports	Product functions are usable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	Most product functions are usable with limited language, cognitive, and learning abilities. Exceptions relate to text alternatives for non-text content, alternatives for time-based media, structure and relationships conveyed programmatically, use of color, images of text, keyboard operability and focus behaviour, adjustable time limits, navigation and link purpose, labelling and changes of context, error identification and correction, and the exposure of names, roles, states, and values to assistive technologies.

Chapter 4: Hardware

Not applicable. The product is web-based software and does not include hardware.

Chapter 5: Software

The product is a web application. Conformance with 501.1 Scope and 504.2 Content Creation or Editing is documented in Tables 1 and 2 above. The product provides content authoring and content upload functionality through which customers create pages, forms, and training courses and upload media and course packages; 504.2 is reported on that basis. The product does not provide tools for creating or editing captions, transcripts, or audio description, and does not alter accessibility information present in uploaded content.

Chapter 6: Support Documentation and Services

The product provides in-product help, an online knowledge base, and a support channel. Conformance with 602.3 Electronic Support Documentation is documented in Tables 1 and 2 above. Support services are available through the contact address given at the head of this report and do not require the use of inaccessible channels.

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Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance level	Remarks and explanations
4.2.1 Usage without vision	Partially supports	Most product functions are usable without vision. Exceptions relate to text alternatives for non-text content, audio description for prerecorded media, structure, relationships, and input purpose conveyed programmatically, keyboard operability and focus behaviour, adjustable time limits, navigation and link purpose, pointer and dragging alternatives, labelling, changes of context, error identification and correction, and the exposure of names, roles, states, values, and status messages to assistive technologies.
4.2.2 Usage with limited vision	Partially supports	Most product functions are usable with limited vision. Exceptions relate to text alternatives for non-text content, audio description for prerecorded media, structure, relationships, and input purpose conveyed programmatically, use of colour and contrast, text resizing, zoom, reflow, and text spacing, images of text, content shown on hover or focus, keyboard operability and focus behaviour, adjustable time limits, navigation and link purpose, pointer and dragging alternatives, labelling, changes of context, error identification and correction, and the exposure of names, roles, states, values, and status messages to assistive technologies.
4.2.3 Usage without perception of colour	Partially supports	Most product functions are usable without perception of colour. Exceptions include information being conveyed by colour alone, images of text, and input errors not being identified in text.
4.2.4 Usage without hearing	Partially supports	Most product functions are usable without hearing. The platform delivers captions and text alternatives supplied with audio and synchronized media without alteration. Exceptions arise where a content provider has not supplied captions or an equivalent text alternative.
4.2.5 Usage with limited hearing	Partially supports	Most product functions are usable with limited hearing. Volume control and caption display are available where the content provider has supplied a caption track. Exceptions arise where no caption track or equivalent text alternative has been supplied.

Criteria	Conformance level	Remarks and explanations
4.2.6 Usage with no or limited vocal capability	Supports	Product functions are usable with no or limited vocal capability.
4.2.7 Usage with limited manipulation or strength	Partially supports	Most product functions are usable with limited manipulation or strength. Exceptions relate to input purpose conveyed programmatically, content shown on hover or focus, keyboard operability and focus behaviour, adjustable time limits, navigation and link purpose, labelling including accessible names matching visible labels, pointer and dragging alternatives, changes of context, error identification and correction, and the exposure of names, roles, states, values, and status messages to assistive technologies.
4.2.8 Usage with limited reach	Partially supports	Most product functions are usable with limited reach. Exceptions relate to text alternatives for non-text content, structure, relationships, and input purpose conveyed programmatically, keyboard operability and focus behaviour, adjustable time limits, navigation and link purpose, labelling including accessible names matching visible labels, pointer and dragging alternatives, changes of context, error identification and correction, and the exposure of names, roles, states, values, and status messages to assistive technologies.
4.2.9 Minimize photosensitive seizure triggers	Supports	Product functions are usable without photosensitive seizure triggers.
4.2.10 Usage with limited cognition, language or learning	Partially supports	Most product functions are usable with limited cognition, language, or learning. Exceptions relate to text alternatives for non-text content, alternatives and audio description for prerecorded media, structure, relationships, and input purpose conveyed programmatically, use of colour and contrast, text resizing, zoom, reflow, and text spacing, images of text, content shown on hover or focus, keyboard operability and focus behaviour, adjustable time limits, navigation and link purpose, pointer and dragging alternatives, labelling, changes of context, error identification and correction, and the exposure of names, roles, states, values, and status messages to assistive technologies.
4.2.11 Privacy	Supports	The product does not compromise standard privacy settings.

Chapter 5: Generic Requirements

Criteria	Conformance level	Remarks and explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	The product is not closed to screen readers.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product is not closed to screen readers.
5.1.3.3 Auditory output correlation – Informative only	Not applicable	The product is not closed to screen readers.
5.1.3.4 Speech output user control	Not applicable	The product is not closed to screen readers.
5.1.3.5 Speech output automatic interruption	Not applicable	The product is not closed to screen readers.
5.1.3.6 Speech output for non-text content	Not applicable	The product is not closed to screen readers.
5.1.3.7 Speech output for video information	Not applicable	The product is not closed to screen readers.
5.1.3.8 Masked entry	Not applicable	The product is not closed to screen readers.
5.1.3.9 Private access to personal data	Not applicable	The product is not closed to screen readers.
5.1.3.10 Non-interfering audio output	Not applicable	The product is not closed to screen readers.
5.1.3.11 Private listening volume	Not applicable	The product is not closed to screen readers.
5.1.3.12 Speaker volume	Not applicable	The product is not closed to screen readers.
5.1.3.13 Volume reset	Not applicable	The product is not closed to screen readers.
5.1.3.14 Spoken languages	Not applicable	The product is not closed to screen readers.

Criteria	Conformance level	Remarks and explanations
5.1.3.15 Non-visual error identification	Not applicable	The product is not closed to screen readers.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product is not closed to screen readers.
5.1.4 Functionality closed to text enlargement	Not applicable	The product is not closed to text enlargement.
5.1.5 Visual output for auditory information	Not applicable	The product does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	The product is not closed to keyboards.
5.1.7 Access without speech	Not applicable	The product does not have closed functionality.
5.2 Activation of accessibility features	Not applicable	The product does not have user-activated accessibility features.
5.3 Biometrics	Not applicable	The product does not have biometric features.
5.4 Preservation of accessibility information during conversion	Supports	Where the product unpacks, stores, and serves uploaded content packages, accessibility information contained in those packages is preserved. Supplemental testing in October 2026 confirmed that WebVTT caption and description tracks packaged in a SCORM 1.2 course are served intact with correct MIME types and remain available to the content player, including alternate-language tracks.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The product does not include manually operable parts.
5.5.2 Operable parts discernibility	Not applicable	The product does not include manually operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance level	Remarks and explanations
5.6.1 Tactile or auditory status	Not applicable	The product does not have locking or toggle controls.
5.6.2 Visual status	Not applicable	The product does not have locking or toggle controls.
5.7 Key repeat	Not applicable	Key repeat is a function of the underlying platform.
5.8 Double-strike key acceptance	Not applicable	The product does not provide a keyboard.
5.9 Simultaneous user actions	Not applicable	The product does not require simultaneous user actions.

Chapter 6: ICT with Two-Way Voice Communication

Not applicable. The product does not provide two-way voice communication.

Chapter 7: ICT with Video Capabilities

The product displays prerecorded video supplied within customer or third-party course content. It does not transmit, convert, or record video, and does not provide two-way video communication. The product delivers caption and description tracks packaged with that video without alteration; see 1.2.2, 1.2.3, and 5.4. The provision of captions and audio description for the video itself is the responsibility of the content provider, as set out in "Scope and content responsibility" above.

Chapter 8: Hardware

Not applicable. The product is web-based software and does not include hardware.

Chapter 9: Web

See the WCAG 2.2 Report section above.

Chapter 10: Non-Web Documents

Not applicable to the platform. Documents uploaded by customers are non-web documents authored outside the product; their conformance is the responsibility of the customer or content provider.

Chapter 11: Software

The product is a web application; conformance with Sections 11.1–11.4 is documented in Tables 1 and 2 above. The product provides authoring functionality through which customers create and upload content, and 11.8.2 is reported on that basis in Tables 1 and 2. The product does not provide tools for creating or editing captions, transcripts, or audio description. Accessibility information present in uploaded content is preserved; see 5.4.

Chapter 12: Documentation and Support Services

The product provides in-product help, an online knowledge base, and a support channel. Conformance with 12.1.2 and 12.2.4 is documented in Tables 1 and 2 above. Support services are available through the contact address given at the head of this report and do not require the use of inaccessible channels.

Chapter 13: ICT Providing Relay or Emergency Service Access

Not applicable. The product does not provide relay or emergency service access.

Legal disclaimer

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